



## Shipping Information for Cap Orders 2023

Our Seamless Fulfillment Service is designed to meet your needs. We know your customers care about getting their caps on time! Below you'll find shipping and lead time information which helps your team and ours work together to ensure smooth order delivery.

Each order submitted needs to include the following shipping details:

- Company name for shipping address
- Full address including zip code, state & country
- Their phone number
- Their email
- Name of person receiving the package

### Shipping Prices (DHL 2023)

Qty of Caps in Shipment	Shipping
1 - 3	\$54.64
4 - 15	\$65.41
16 - 30	\$76.74
31 - 45	\$88.04
46 - 60	\$112.80
271 - 300	\$479.94

- Shipping rates continue to decline as shipment quantity increases.
- Purnaa has negotiated lower than normal round-the-world shipping rates with DHL, & has designed custom box sizes for caps, to keep your shipping costs as low as possible. Purnaa does not markup shipping.
- If you prefer Ex Works shipping on your own DHL or FedEx account, let us know.
- Purnaa caps have duty-free status to the USA - this saves you 6% when you import from us!

### Leadtime Details

Order Size (Qty Caps)	Production Leadtimes - Final Art Approval* to Shipment (Weeks)
1 - 249	2
250 - 499	4
500 - 999	5
1000 - 1999	7
2000 - 2999	10
3000 - 3999	12

\*Your art team will need to provide accurate files in a timely manner in order to maintain these lead times.

- We'll inform you if changes occur. We're committed to maintaining great lead times for your orders.
- Due to banking regulations in Nepal, the absolute fastest we can prepare export paperwork for shipments is 1 week; rush orders are usually not possible.
- In most cases, Purnaa is unable to accommodate order quantity changes after an order is submitted.

### Typical Shipping Times

- 3-10 days from DHL pickup to delivery
- Adverse weather or political conditions could increase DHL shipping time.
- We can help you with infrequent shipping address changes on individual orders. However, to maintain lead times, once DHL booking is made address changes are no longer possible.

### Major Holidays

- We understand that major holidays in your country may affect ordering & shipping delivery times.
- Major holidays in Nepal which could affect timelines are listed below.
  - Dashain: 21st – 27th October 2023
  - Tihar: 12th – 15th November 2023
  - We will promptly inform you of any other Nepal holidays that may affect your orders.